

#### **Your Position**

Your job	Library Assistant – Saturday Kaiāwhina Whare Pukapuka
Your group	Community & Partnerships
Your team	Libraries
Your manager	Library Supervisor (Saturday)
Your base	Council premises within Porirua

#### What's most important to us

Porirua City is our place. A great place to live, work and raise a family. We want everyone to feel welcome, whether they are visiting, living or working here.

#### Our strategic priorities are to:

- Commit to the health of Te Awarua-o-Porirua Harbour and its catchment through investment, advocacy and regulation
- Build towards a low carbon city and proactively address the challenges of climate change
- Create thriving communities where everyone can be safe and healthy at home, work or play
- Keep tamariki and rangatahi at the heart of our city

#### How we work together:

- Whakakotahi Team up
   Mā te mahi tahi e puta ai he hua ki tō tātou hapori
   Together we make a difference for our community
- Mahi Atamai Work smart
   Ka whakapātari i a tātou anō kia pai ake ai ngā hua
   We challenge ourselves to do things better
- Whakatinanatia Make it happen
   Mā te whakapeto ngoi, me ngā pūkenga e tutuki ai ngā whāinga
   We use our energy and skills to get things done

## Your team's purpose

Community & Partnerships purpose is to:

- lead Council's strategic initiatives that support and manage business and commercial growth
- strengthen strategic relationship management for Council and maintain oversight of the partnership with Ngāti Toa Rangatira
- lead the Council's partnership approach with key stakeholders and community groups
- deliver community services, including library, recreation and cultural services

### Library's purpose

Porirua City Libraries' purpose is to:

 provide a range of library services, collections, and spaces to the residents of Porirua City that support the community in relation to literacy, knowledge, information, research and study, recreation, and leisure activities

#### Your purpose

The Library Assistant's role is to:

• assist in the delivery of library services to the users of Porirua Libraries.

### Who you'll be working with

Your direct reports	None
Your indirect reports	None
External people and groups	<ul> <li>Government, public organisations and business</li> <li>Members of the public and community organisations</li> <li>Tourism industry</li> <li>Ngāti Toa Rangatira</li> <li>Other local authorities</li> <li>Contractors, consultants and suppliers</li> <li>Industry groups</li> </ul>
Internal people and groups	Executive Leadership Team, managers and staff at all levels of the organisation.

# Your responsibilities

What you'll do	How you'll do it	
Operational Delivery	<ul> <li>Issue and return all items as per set procedures;</li> <li>Respond to basic enquiries and escalate complex enquiries as needed;</li> <li>Process all reservation enquiries as per set procedures;</li> <li>Process cash receipting to council standards;</li> <li>Process membership enquiries and applications in accordance with set procedures;</li> <li>Respond to photocopying requests promptly;</li> <li>Assist with technology-related enquiries and public computer usage;</li> <li>Assist in set up and close down of Library at beginning and end of day;</li> <li>Participate in Civil Defence planning and training;</li> <li>Any other duties assigned by the Saturday Supervisor.</li> </ul>	
Relationship Management	Establish and maintain positive working relationships with internal and external stakeholders, ensuring that relationships with key stakeholders are professional, positive and constructive.	
Corporate Responsibilities	<ul> <li>Build commitment of our vision, strategic directions, values and services</li> <li>Willingly undertake any duty required within the context of the position</li> <li>Adhere to our Code of Conduct</li> <li>Undertake civil defence and emergency management tasks as directed including participation in pre-event training and rostered duties during an emergency event</li> </ul>	

# Your skills, experience and qualifications

It's essential that you		The chility to function as a member of a team.
have:	•	The ability to function as a member of a team;
	•	The ability to serve members of the public in a high-pressure environment;
	•	The ability to carry out the physical duties of the role
	•	Understanding and commitment to health and safety in the workplace;
	•	Understanding and commitment to diverse workplaces;
	•	Understanding and commitment to the Treaty of Waitangi and bicultural issues.

Last updated June 2025



Porirua City Council supports an inclusive and welcoming environment and is a member of Diversity Works.